

QBHL 2021 Annual Report

I am quite pleased to report that 2020 was a very quiet year with minimal disruptions to our system. Of course we had the odd appearance of dirty water, mostly due to the fire department in need of drawing unexpectedly on one of our hydrants, but for the better part of the year the water remained clean. We will continue to do our very best to flush regularly and as often as we have to in order to deliver good clean water.

We have added a few new services to the system this year. Some are just individual properties and at least one was a new subdivision. (Kenmuir Road). And I know there is still talk of a considerable size new subdivision proposed for Huson Road, but that is yet to move forward. As these new developments come to light we will be looking at adding more pump power to the system in order to maintain the demand. These additional costs should be covered by the developer in some way shape or form.

We have had a few minor leaks throughout our system throughout the year, and I am sure we can expect more each and every year as our system ages and fatigues. We are always looking at upgrading our infrastructure and as time goes by it becomes more and more apparent that some of these issues need to be addressed sooner rather than later. We need to stay on top of the upgrades or the repairs will start to exceed the cost of the upgrades. I can assure you that this is a constant topic of concern for your board members and they are always looking for the next project in need of attention.

Well, this is all I really have for discussion at the moment. All of our water tests continue to come back pure and clean year after year and I can guarantee you all that good, clean, potable water is my top priority and that is what I will continue to deliver to the best of my ability.

Stay Safe and have a great 2021.



Operator# 6464