

QUALICUM BAY HORNE LAKE WATER DISTRICT

<http://qbhlwater.ca>

Welcome to the Qualicum Bay Horne Lake Water District
We are your local Improvement district responsible for providing Potable Water; Improvement districts are autonomous local government bodies responsible for providing local services for the benefit of the residents in a community. They are similar in structure to a municipality but are more informal.

Every Improvement District is governed by a board of trustees (elected by area property owners) one of whom acts as Chair. Our board members are all volunteers:

Adrian Piloto Jeff Cain, Chair
Irene Doyle Ian McJannet
Wim Jellema Scott Dale
Mark Smailes

Parcel Tax/ Renewal Reserve are funds put aside for the renewal of existing infrastructure.

2022 Parcel Tax & Capital Works Renewal Reserve Tax Fund

Classification	Parcel Tax
PT1 (Single)	\$393.00
PT2 (Suite/Duplex)	\$540.00
PT3 (Multiple)	\$730.00
PT4 (Commercial)	\$571.00
PT5 (Commercial +)	\$805.00
PT6 (Vacant)	\$393.00
PT7 (Institutional)	\$860.00

*The majority of properties in the district are residential and fall into Classification PT1. Full definitions of the property classifications will be included with your Assessment Notice, and can be found on our website.

**** PLEASE CALL THE OFFICE
WITH YOUR CONTACT
INFORMATION ****

Quarterly Water Tolls (ebilling available)

- Water meters, usually located near the boundary line of your property are read quarterly prior to billing
- Water invoices are issued quarterly in January, April, July & October
- **Metered Toll:**

Minimum quarterly toll for the first 62 cubic meters(m3) or any part thereof.	\$ 64.10
Each additional M3 from 62 to 72 m3.	\$ 1.10
Each additional M3 from 72 to 100 m3.	\$ 1.32
Each additional M3 exceeding 100 m3.	\$ 1.60
- Water tolls are used to operate and maintain the water system

Water Problems

As a property owner you are responsible for the water line from the meter up to and including your home, and keeping the meter clear. If you discover a leak in the water line anywhere from past the meter to your residence it is your responsibility and you should call a plumber. If you find a leak at your meter, please contact the office and we will send staff out to investigate. If you are working on your

QUALICUM BAY HORNE LAKE WATER DISTRICT

<http://qbhlwater.ca>

home plumbing and need the water turned off please contact the office, there will be a \$30.00 charge each time the water is turned off.

We do recommend that homeowners install a water shutoff at the house and/or just past the meter so you can turn off your water as needed.

<p>Can we contact you? Do we have a current phone number for you? Please let the office know the best number to use to contact you. Additionally, the office maintains an emergency contact email list. This is used strictly for advising and updating during emergencies (e.g. boil water advisories). To be included, please contact the office or send an email to qbhlwater@shaw.ca</p>	<p>Contact us: Qualicum Bay Water District 234 Lions Way Qualicum Beach, BC V9K 2E2 Phone: 250 757-8507 Fax: 778 424-8507 Office Hours 12:30 – 4:00 Monday-Thursday Website: qbhlwater.ca Facebook: Qualicum Bay Water District</p>
<p>Payment Options: Preauthorized Payment (PAP) Plan – applications available from the office and on the website. PAP Plan is available for all financial institutions Online banking – set up for most financial institutions Cheque or cash – in person at the office. Cheques can also be mailed</p>	<p>Meeting Information: The Board of Trustees hold a regular monthly meeting the third Wednesday of each month, 1:00pm at the water board office located; 234 Lions Way, Qualicum Bay. These meeting are open to the public. Annual General Meeting (AGM); - Spring 2022 held at the Water Office, to elect trustees, review financials and discuss any issues of importance. The next AGM will be announced.</p>